



## **Tent Rental Guidelines for Snow/Ice Load**

Effective: October 15, 2021 through April 15, 2022

Please be aware that both Century pole tents and Festival/Frame tents will support no more than one inch of soft snow build-up, and no amount of ice or wet/heavy snow. Please practice the following guidelines to mitigate the risk of tent collapse or otherwise undue damage:

- Evacuate all tents immediately as per a predetermined emergency evacuation plan if threatening weather and/or any other emergency conditions occur, as specified within ARA guidelines.
- Maintain heat within fully enclosed tents (double walls around entire perimeter) when snow or ice is forecasted and throughout the duration of any storm or precipitation. Per fire code, direct fired heaters (ducted into tents) must be used for this purpose. Open flame is not permitted under tents. Durants can provide direct fired/ducted heaters for this purpose if available.
- Assign personnel to periodically remove the snow from all tent tops in an effort to never allow more than an inch of build-up. A roof rake or leaf blower works well for this purpose.
- Do not allow snow to build-up around the perimeter of tents, as this may cause immense pressure on tent walls, which may lead to tent failure.
- Inspect all tents daily for any loosened straps or fabric, which may allow snow/ice to pool. Make Durants immediately aware of any such issues related to the tautness of the fabric and/or integrity of tent installations.
- For all installations remaining seven days or more, Durants charges on the basis of any costs incurred from labor and materials to adjust or replace collapsed, damaged or otherwise compromised tents.
- Durants is not responsible for any property damage resulting from a weather induced tent failure.
- Durants is not responsible for any property damage resulting from a heating appliance provided by the customer.

We greatly appreciate your vigilance in observing the above procedures and guidelines, which will assist in maintaining a safe and intact tent installation during the cooler months. Please feel free to contact us should you have any questions, concerns and/or suggestions with regard to this important safety matter.

**Please write us a review on [Facebook](#) or [Google](#):**

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